

# Quality and Market Management

Service / Scheme Details

Company:

Service / Scheme Name and  
address:

Service Representation

!

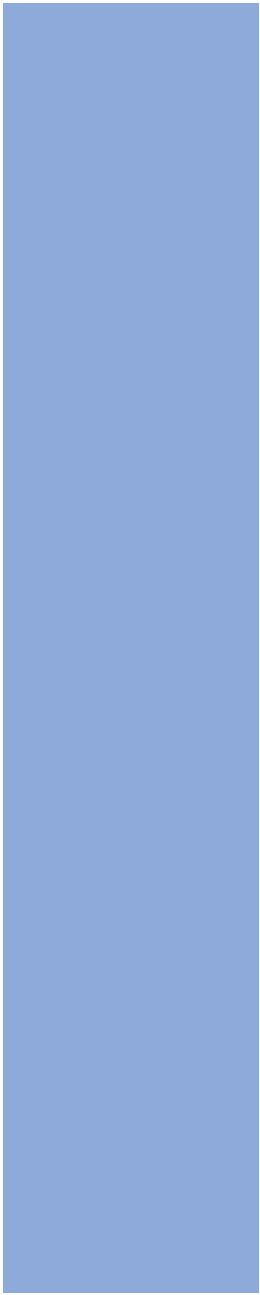
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## **Standard One People who use the service experience outcome focussed person centred care**

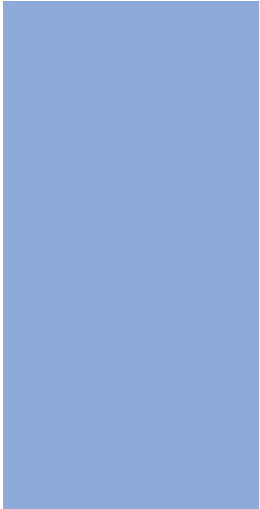
People who receive a care service receives outcome focussed person-centred care, which considers their choices and preferences. Care is provided in a positive risk-taking environment, which supports people to make decisions regarding their care.

-. - Do people have a person/centred/ positive behavioural support plan that has been reviewed in line with their assessed needs or when there is a change in needs. People and / or families / advocates are involved in the pr

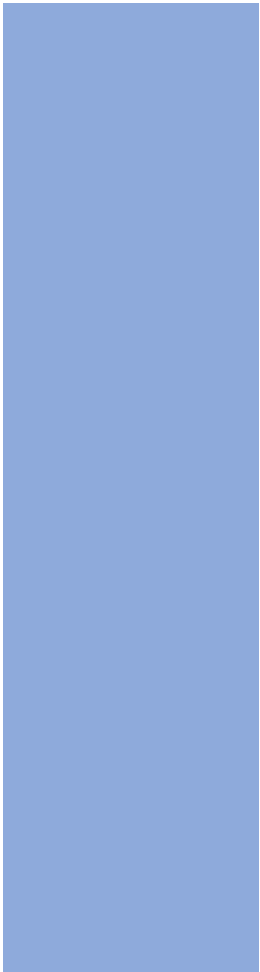


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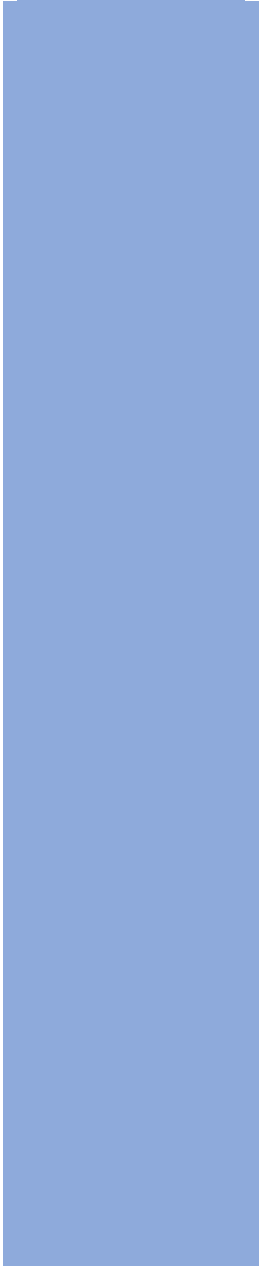
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-6 People are supported through all stages of life by staff respecting their choices and preferences+

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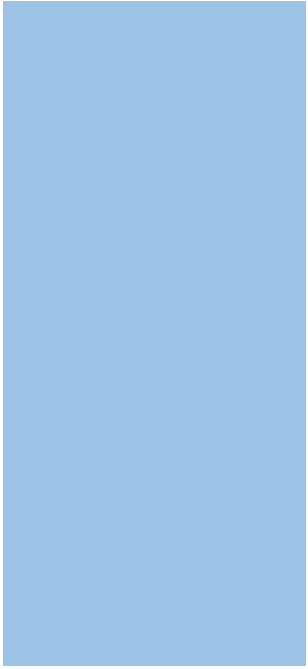
People are supported and cared for by competent staff who are suitably recruited and sufficiently inducted











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**5.6 Does the Service have a c! rrent  
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# Summary of Findings

## Positive Feedback

- Support plans are person centred and provide detailed information about the person's routines and preferences while at the centre
- Staff spoke positively of their experience of working at the day service and said that they felt supported by the management team.

6\$

Sign Off

Quality and Contracts Manager